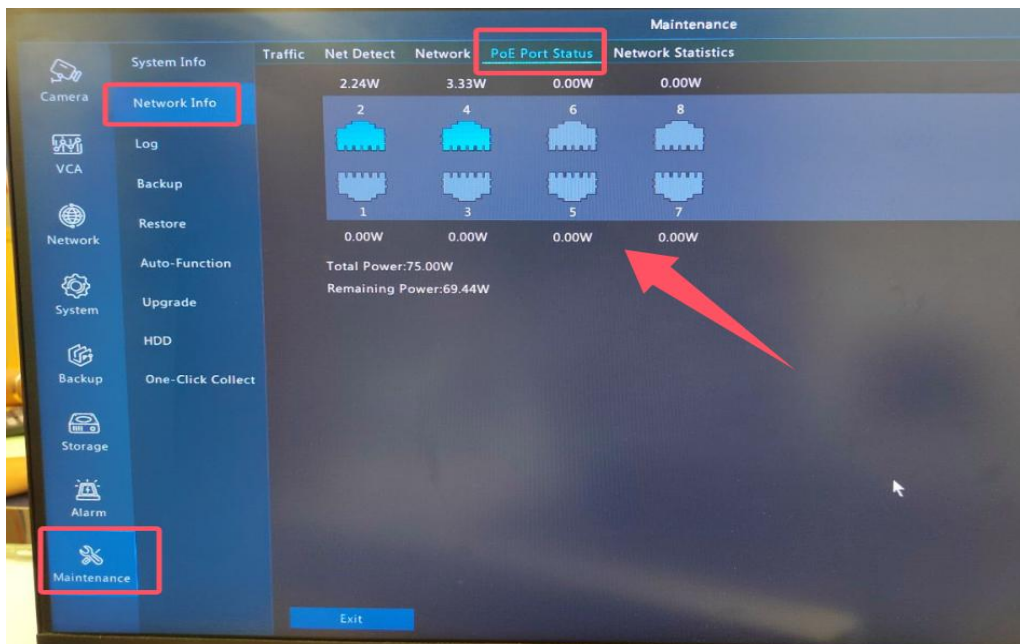
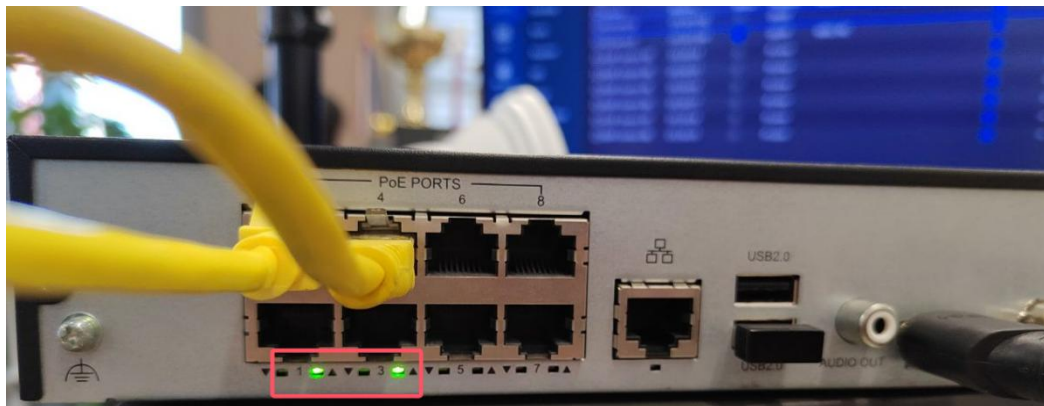


# How to solve the problem of camera disconnection or failure to connect to U Series NVR system

1. Check whether the indicator light of the NVR POE interface is on.



- 1) The POE port indicator is on

The PoE interface indicator light flashes green slowly, indicating that the camera is powered normally but has not been successfully connected.

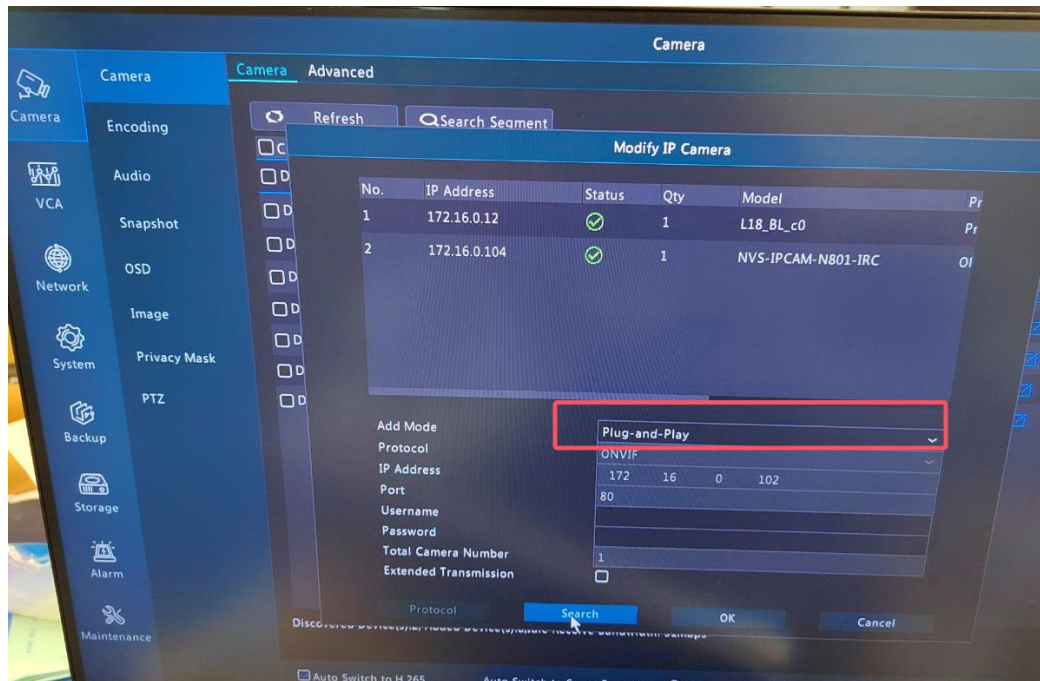
The green fast flashing indicates that the connection is normal.

- (2) The PoE indicator light is not on

A. Try swapping the NVR POE interface

B. Try changing the network cable

2. Enter the NVR menu to check whether the connection mode is plug-and-play. If it is not, please change it to plug-and-play mode.



3. Click the connection channel Cam config, then click Search to see if the camera IP can be found, Search and click Add.

