How to Reset Anpviz H-Series Camera Password

Method 1

Please follow the below operation video, then get the xIm file and send us. we will reply you back reset file for you to create new password.

Download and install the SADP tool and export the XML file as shown. SADP download link : https://www.anpvizsecurity.com/download-21725

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SADP				Mode:	Export/Import Secret Ke *		\$0	
Total number of online devices: 13				Step 1: Click Ex the OR code. S	Step 1: Click Export to download the key request file (XML file) or take a photo of the OR code. Send the XML file or OR code photo to our technical engineers.		odify Network Parameters	
	ID 🔺 I	Device Type	Status				Enable Hik-Connect	
	001	NVR216MH-P16	Active					
	002	DS-2CD2042WD-I	Active				Device Serial No.:	NVR216MH-P1616202105
	.Sele	ect device	Active				Device Short Serial:	G00275783
	004	DS-2DF2A404IW-	Active				Start Time:	2023-11-14 09:21:48
	005		Activo		首繁想我们		IP Address:	192.168.1.16
	005		Active				Port:	8000
	006	DS-2DETC200IVV	Active		2023-11-14 09:21:48		Subnet Mask:	255,255,255,0
	007	HK-IPCAM	Active		3 Export Keys e	expor XML	Gateway:	192.168.1.1
	008	HK-IPCAM	Active	Step 2: Input the	Step 2: Input the low or import the low file received from the technical engineer.		IDu6 Address	f=00===1.00fff=22.05 d2
	009	HK-IPCAM-HI	Active	to reset the pa	ssword for the device.	ie technical engineer	invo Address.	1600:381:0911:1652:0502
	010	HK-IPCAM-HI	Active	Files Met	nod: 🔹 Input Key 📀 Import Fi	ile	IPvb Gateway:	
	011	HK-IPCAM-HI	Active				IPv6 Prefix Length:	64
	012	HS-AFS-H99Pro	Active	New Parrow	ord: db		HTTP Port:	80
	013	HS-AFS-H100I	Active	110.010.000				
				Confirm Passw	ord:			
				Prov	IDC No Reset	c .	ministrator Password:	ja karakara karakara karakara karakara karakara
				Keset	Ing Grid Reset O Reset ing			
								Modify
						Confirm Cancel		2 Forget Passwo
								Porgot Passwe

https://www.youtube.com/watch?v=3KvDz98gw4o (export xlm file video)

https://www.youtube.com/watch?v=hod5IIq4SPI (reset password video)

IMPORTANT:

Do not power off and network off, until reset password successfully.

XLM file will be expired after 24 hours, Please send us when exporting XLM file ASAP; Please reset password ASAP when get reset file from us.

Method 2

The camera can be reset through the hard reset button.

Press and hold the reset button for about 10 seconds to reset the camera.

Note:

1. Only supported by cameras with built-in hard reset button

2. The reset button position shown in the following figure is for reference, please refer to the actual product.

