

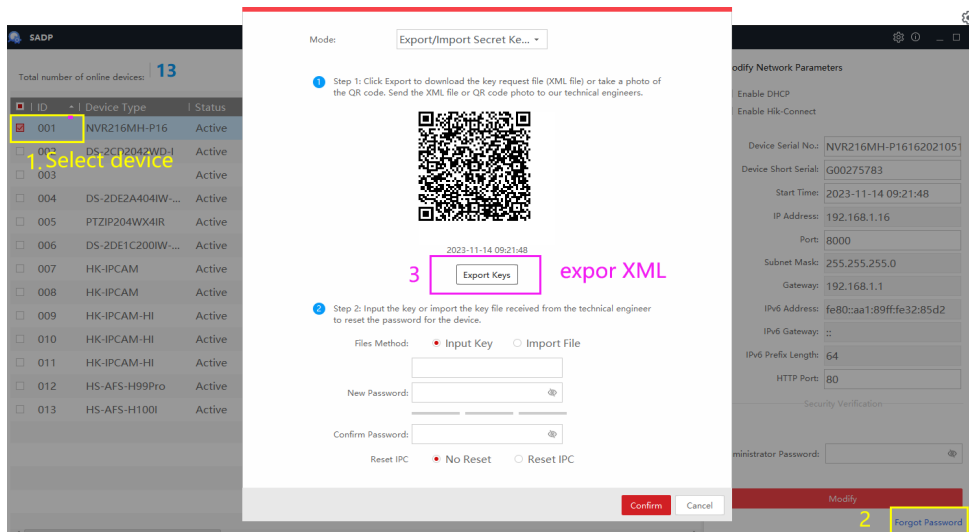
# How to Reset Anpviz H-Series Camera Password

## Method 1

Please follow the below operation video, then get the xlm file and send us. we will reply you back reset file for you to create new password.

Download and install the SADP tool and export the XML file as shown.

SADP download link : <https://www.anpvizsecurity.com/download-21725>



<https://www.youtube.com/watch?v=3KvDz98gw4o> (export xlm file video)

<https://www.youtube.com/watch?v=hod5llq4SPI> (reset password video)

### IMPORTANT:

Do not power off and network off, until reset password successfully.

XLM file will be expired after 24 hours, Please send us when exporting XLM file ASAP; Please reset password ASAP when get reset file from us.

## Method 2

The camera can be reset through the hard reset button.

Press and hold the reset button for about 10 seconds to reset the camera.

### Note:

1. Only supported by cameras with built-in hard reset button
2. The reset button position shown in the following figure is for reference, please refer to the actual product.

