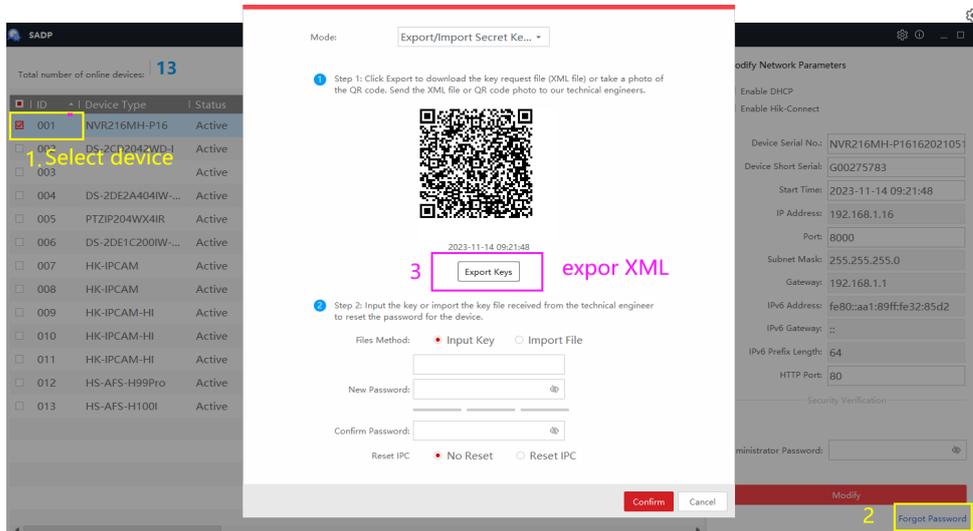# How to export XML file through SADP tool to reset IPC/NVR password

IPC/NVR/DVR

Please follow the below operation video, then get the xlm file and send us. we will reply you back reset file for you to create new password.

Download and install the SADP tool and export the XML file as shown.
SADP download link   https://www.anpvizsecurity.com/Download-H Series-SADP

https://www.youtube.com/watch?v=3KvDz98gw4o (export xlm file video)

https://www.youtube.com/watch?v=hod5IIq4SPI   (reset password video)

IMPORTANT:
Do not power off and network off, until reset password successfully.
XLM file will be expired after 24 hours, Please send us when exporting XLM file ASAP; Please reset password ASAP when get reset file from us.