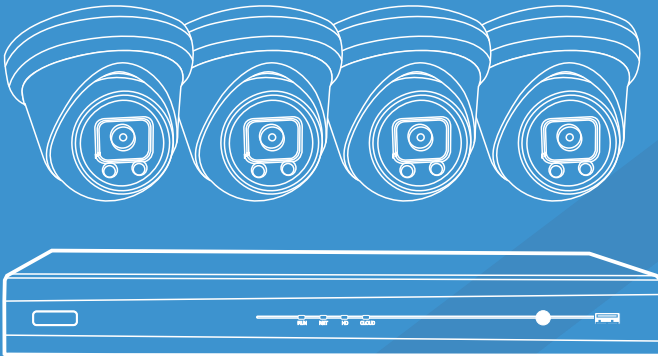


Quick Start Guide

IP Security Systems

U-Series



EN

Thank you very much for choosing ANPVIZ.

Our products are supported by the world's first video monitoring manufacturers.
and they have adopted military level of protection.

It is our top priority to ensure your data safety and offer you a satisfactory service.

We strongly recommend that you set up an appropriate password for your device and save it
also set up security questions and reserved email to ensure you can reset password by yourself.

If you have any questions, please feel free to email us at **support@anpvizsecurity.com**

Or visit **<https://www.anpvizsecurity.com/download/>**

Please download Client software and user manuals from our download center
<https://www.anpvizsecurity.com/downloadcenter.html>

■ About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website. Please use this user manual under the guidance of professionals.

■ Legal Disclaimer

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS. HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVEILLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. OUR COMPANY SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES. IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

■ Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any Interference received. Including Interference that may cause undesired operation

■ EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with ('CE' and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2015/35/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your Local supplier upon the purchase of equivalent new equipment or dispose of it at designated collection points. For more information, please see: www.recyclethis.info.





2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste In the European Union. See the product documentation for specific battery information. The battery is marked with this symbol which may Include lettering to Indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point For more Information, please see: www.recyclethis.info.

■ Safety Instruction

These instructions are Intended to ensure that user can use the product correctly to avoid danger or property loss. The precaution measure is divided into "Warnings" and "Cautions"

Warnings: Serious Injury or death may occur if any of the warnings are neglected.

Cautions: Injury or equipment damage may occur if any of the cautions are neglected.

	
Warnings: Follow these safeguards to prevent serious injury or death.	Cautions: Follow these precautions to prevent potential injury or material damage.



Warnings

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- In put voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 100~240 SC or 12 VDC according to the IEC60950-1 standard. Please refer to technical specifications for detailed information.
- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket
- If smog odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.



Cautions

- Make sure the power supply voltage is correct before using the camera.
 - Do not drop the camera or subject it to physical shock,
 - Do not touch sensor modules with fingers. If cleaning is necessary, use clean cloth with a bit of ethanol and wipe it gently. If the camera will not be used for an extended period, replace the lens cap to protect the sensor from dust
 - Do not aim the camera at the sun or extra bright places. Blooming or smearing may occur otherwise (which is not a malfunction), and affect the endurance of sensor at the same time.
 - The sensor may be burned out by a Laser beam, so when any Laser equipment is in using, make sure that the surface of sensor will not be exposed to the laser beam.
-
- Do not place the camera in extremely hot, cold (the operating temperature shall be -30°C to +60°C, or -40°C to +60°C if the camera model has an "H1 in its suffix), dusty or damp locations, and do not expose it to high electromagnetic radiation.
 - To avoid heat accumulation, good ventilation is required for operating environment.
 - Keep the camera away from liquid while in use.
 - While in delivery, the camera shall be packed in its original packing, or packing of the same texture.

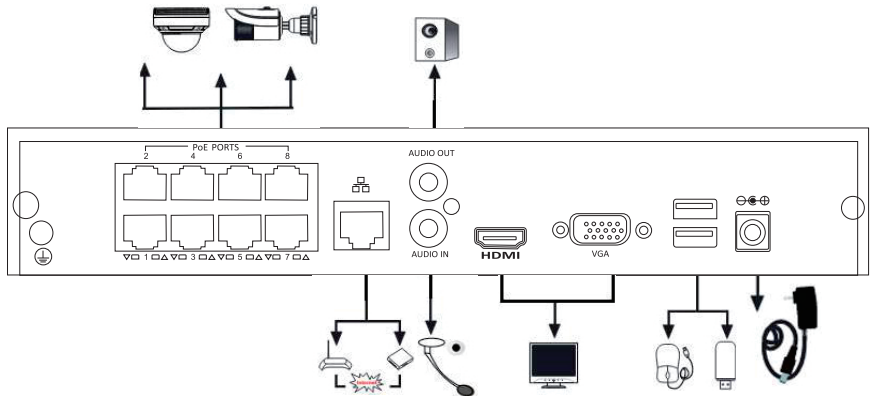
Content

1. NVR Connection Diagram	6
2. Wizard Setup	6
How to Play Audio	9
Name Your Cameras	9
3. Access System Using Mobile Device	10
4. Access System Using PC Client Software	14
5. Access System Using Internet Explorer	22
6. Recording Setup	24
Normal Recording	24
Motion Recording	25
Set Motion Area	26
Scheduled Recordign	26
7. Video Playback	27
8. Video Backup	30
9. Mobile App & E-mail Notification	34
10. Reset Password	40

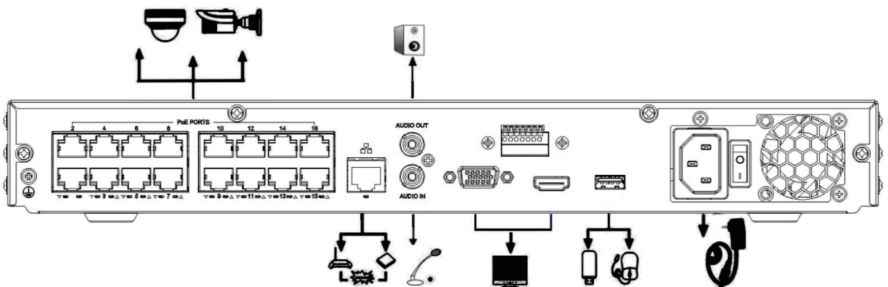
1

NVR Connection Diagram

8 Channel NVR back panel:



16 Channel NVR back panel:



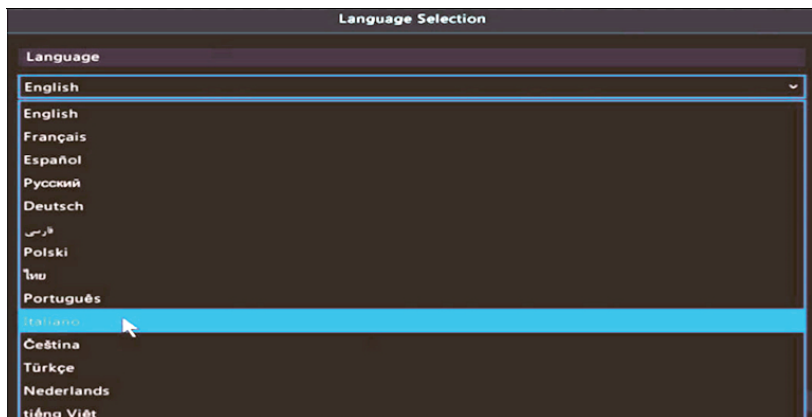
2

Wizard Setup

The configuration wizard will pop up after start-up, please follow the steps below to finish configurations.

Wizard Setup

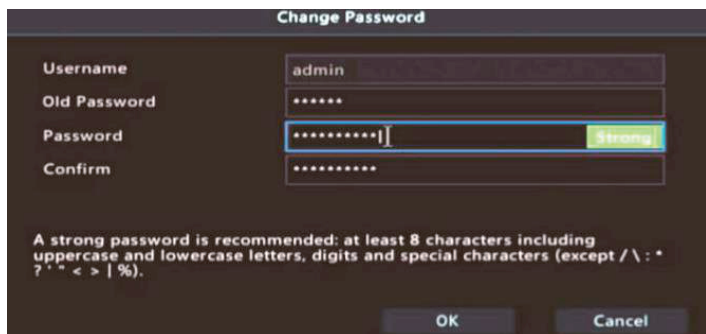
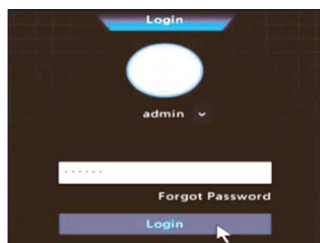
1. Select language



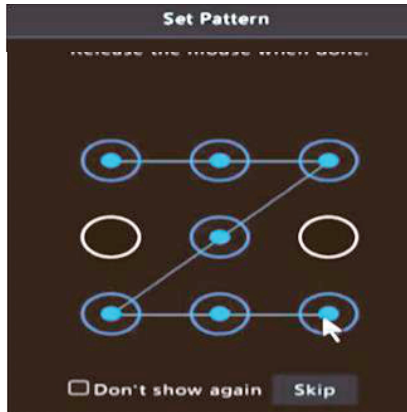
2. Login system with default account (User name: **admin** Password: **123456**)

To prevent your system from being hacked, please set up a password for system for the first time.

Tips: Write down your password on a notebook in case you forget it!



3. Set a Pattern to unlock your system (you can **skip** if you don't need pattern!)



(you can skip if you don't need pattern)


4. Click **Next** to setup time zone



5. TCP/IP setup (network configuration). Please check in **Enable DHCP**



How to Play Audio?

Please click on the channel to select the camera, then click the speaker icon  to play audio.



Note

1. If your monitor does not come with a speaker, or does not support audio input via HDMI, it may fail to output audio;
2. Some cameras do not support audio.

Name Your Cameras

Please click on the channel to select the camera, then click the OSD to edit camera name.



3

Access System Using Mobile Device

Please make sure you've connected your NVR to the router directly with an Ethernet cable.

1. Download “**Guard Viewer**” on your mobile phone from Apple App Store or Google play;
You can also scan the QR code below to download the mobile app.



Guard Viewer

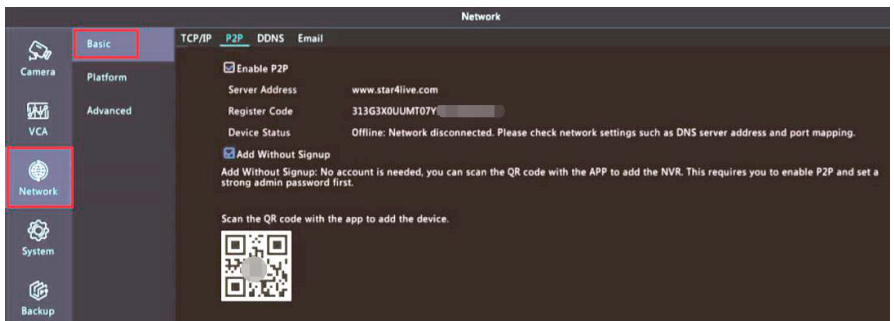


For iPhone

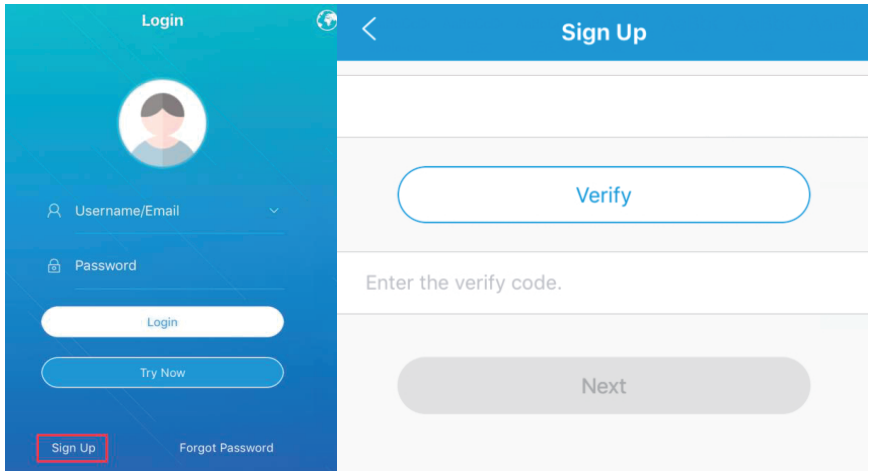


For Android

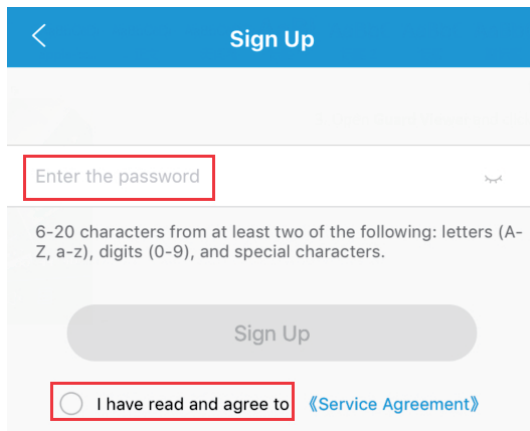
2. Go back to the monitor which is connected with your NVR Box. Please right click your mouse on the monitor and choose **Main menu**→ **Network**→ **Basic**→ **P2P**, make sure **Enable P2P** and **Add Without Signup** are checked in.



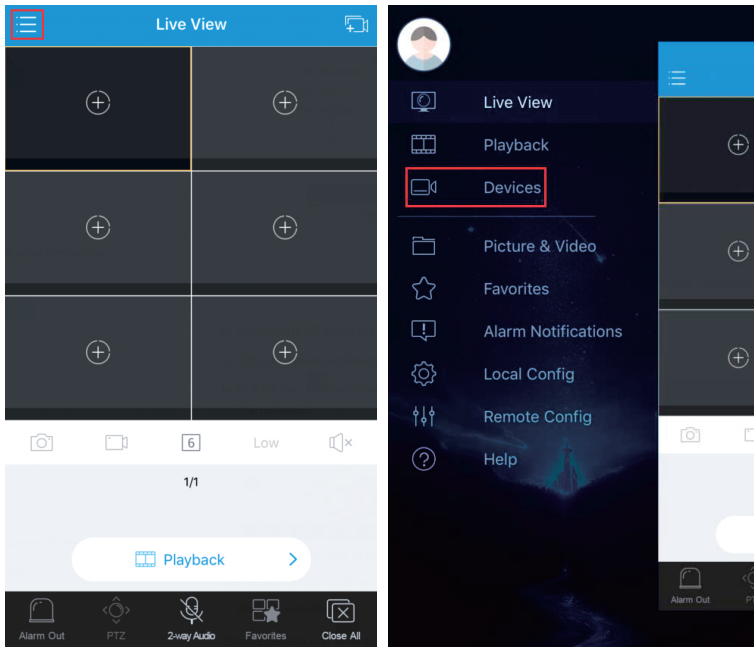
3. Open **Guard Viewer** and click **Sign up** to register an account.
4. Type in your E-mail address and click **Verify**. Then type in the verify code you received in your email and click **Next**.



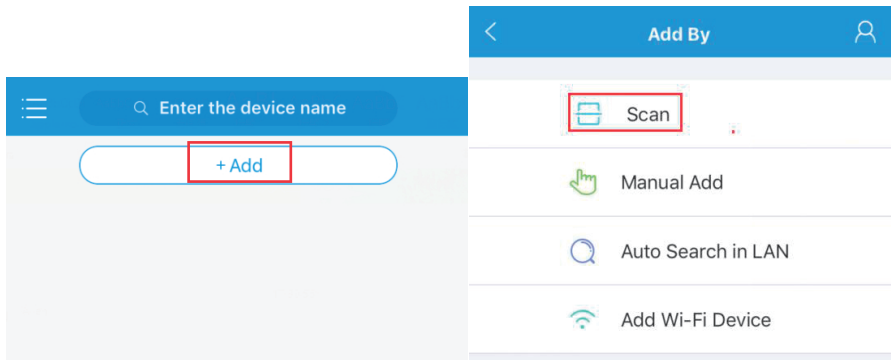
5. Set a password for your account and check in **I have read and agree to** <<Service Agreement>>. Click **Sign Up** to register account.



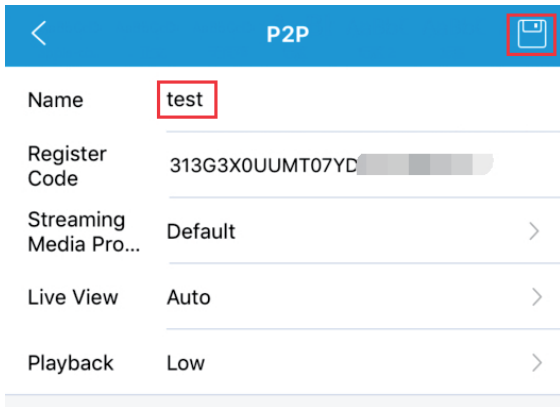
6. Click  on the top left and choose **Devices**



7. Click **+Add** and **Scan** to scan the QR code on the monitor which is connected with your NVR system (Please right click your mouse on the monitor and choose **Main menu** → **Network** → **Basic** → **P2P** to get the QR code).




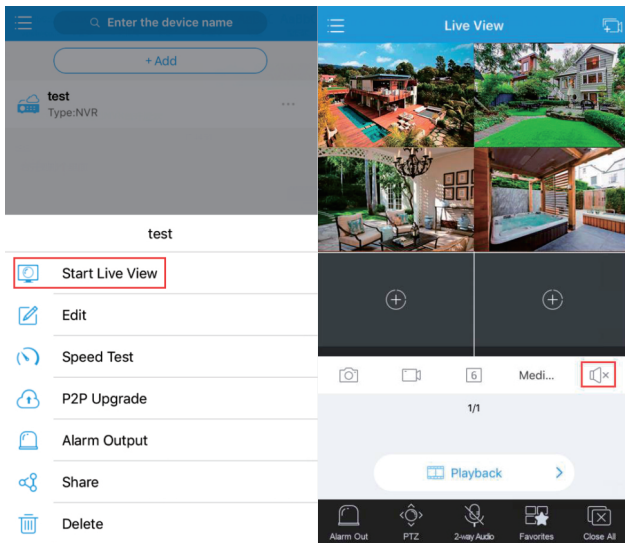
8. Type in a name of your device and click  on the top right corner to save the device.



P2P	
Name	test
Register Code	313G3X0UUMT07YD
Streaming Media Pro...	Default
Live View	Auto
Playback	Low

9. Wait for about 1 minute, then click on your device and choose **Start Live View** to view live video.

10. Select one camera and click  to enable audio



11. Click **Playback** on the bottom of the page to playback video

Please download the PC client software at:

PC client software for Windows PC:

PC client software for Windows PC:

1. Download the PC client software on Windows PC OR MAC and install Guard Station

Download link: <https://www.anpvizsecurity.com/download> Choose U-Series

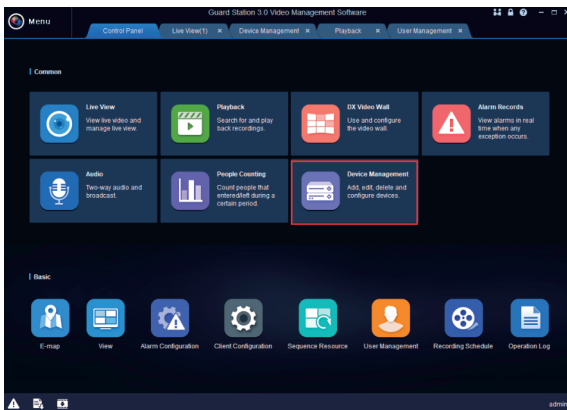


Or Scan QR Code

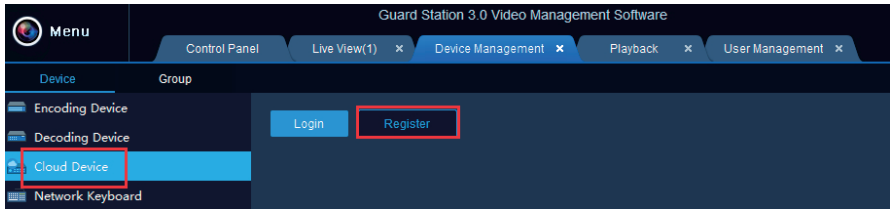
Add Device

Windows PC: Add Cloud Device

a. Launch Guard Station, go to **Control Panel**. Click **Device Management** to add device



b. Click **Cloud Device** and **Register** to register a cloud account (If you've already registered an account on your mobile app **Guard Viewer**, please login with the account directly).



c. Type in user name, password, email address and the verification code and click Sign up to sign up an account.

New User Sign Up

*Username: Set a user name for your account

*Password: Set a password for your account

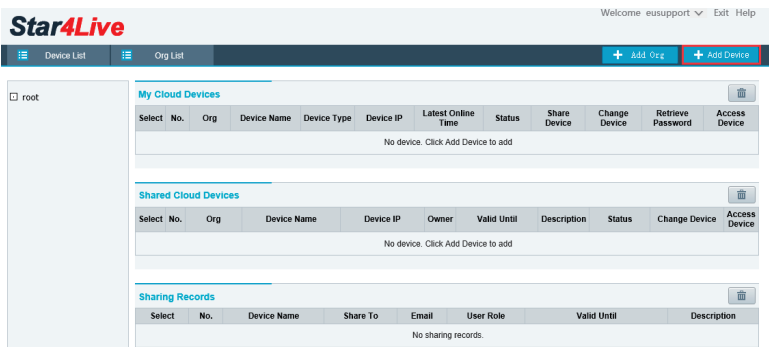
*Confirm: Repeat the password

*Email: Type in your E-mail address and click Acquire to get a code

*Verification Code: Input the verification code you received

I agree Service Agreement
 I agree to receive service information

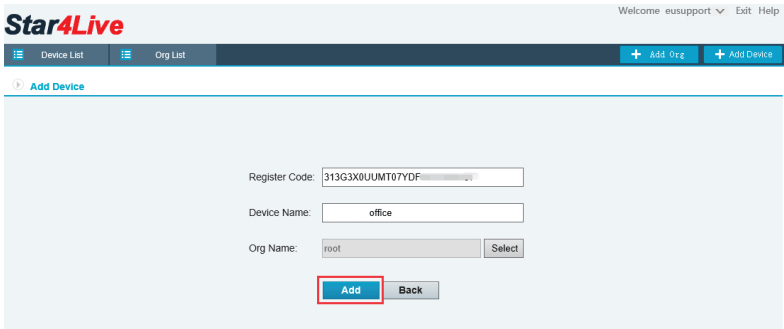
d. Click **+Add Device** to add device



e. Input the **Register Code** and set a name for your device. Click **Add** to add device.

(How to get Register Code? - please right click on the monitor which is connected with your

*NVR system and choose **Menu-> Network-> Basic-> P2P** to get the register code)*

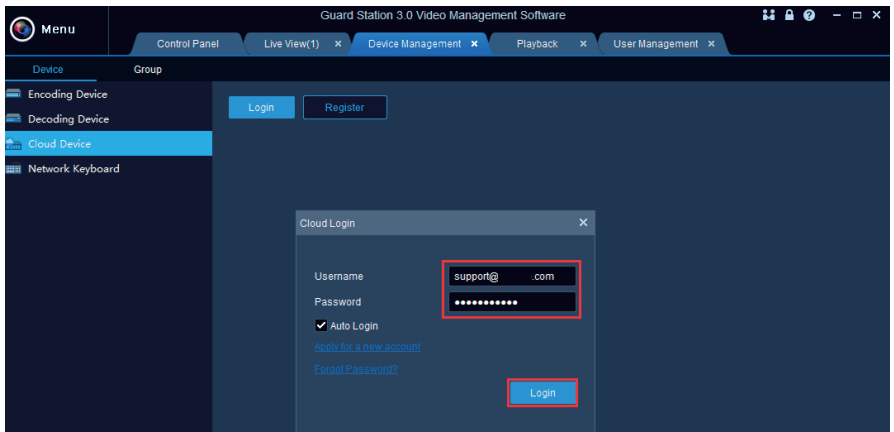


The screenshot shows the Star4Live web interface. At the top, there is a navigation bar with 'Device List' and 'Org List' tabs, and buttons for '+ Add Org.' and '+ Add Device'. Below this is a form titled 'Add Device'. The form contains the following fields:

- Register Code: 313G3X0UUMT07YDF [redacted]
- Device Name: office
- Org Name: root [redacted] Select

At the bottom of the form, there are two buttons: 'Add' (highlighted with a red box) and 'Back'.

f. Go back to your PC client software **Guard Station** and login with the account you registered.

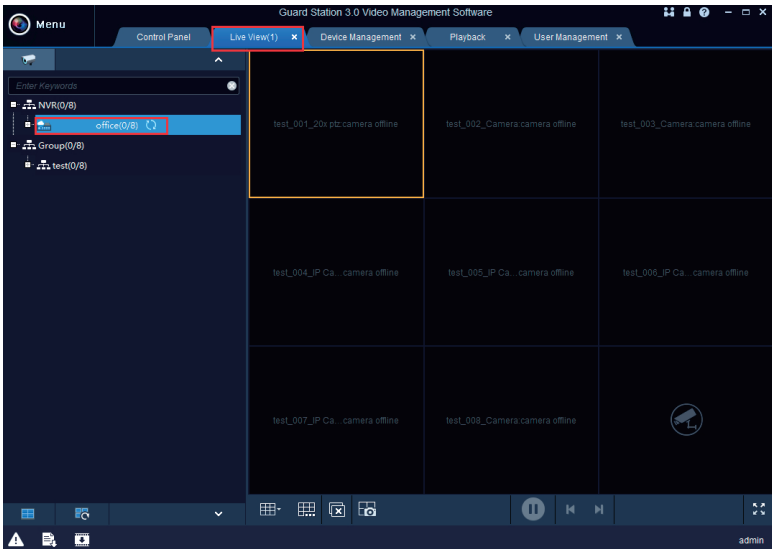



The screenshot shows the Guard Station 3.0 Video Management Software interface. The main window has a dark theme and a sidebar with a 'Menu' button. The main area has tabs for 'Control Panel', 'Live View(1)', 'Device Management', 'Playback', and 'User Management'. Under 'Device Management', there are buttons for 'Login' and 'Register'. A 'Cloud Login' dialog box is open, showing the following fields:

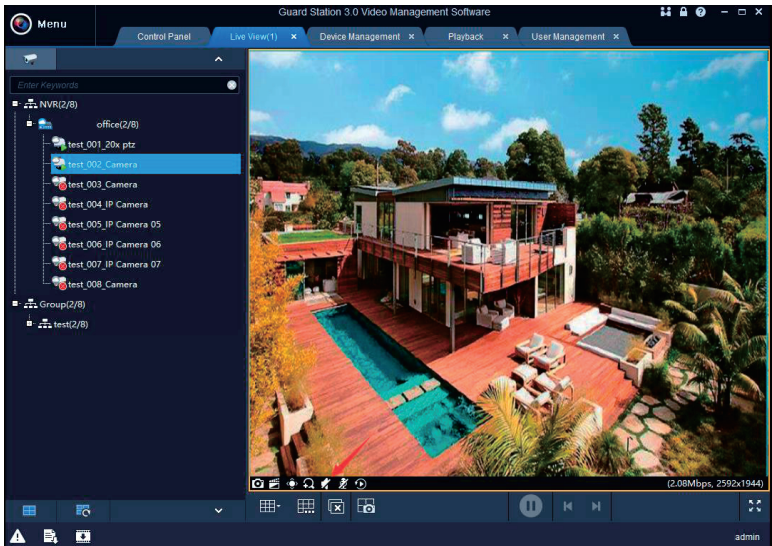
- Username: support@ [redacted].com
- Password: [redacted]
- Auto Login
- [Apply for a new account](#)
- [Forgot Password?](#)

At the bottom of the dialog box, there is a 'Login' button (highlighted with a red box).

g. Go to Live Preview page and double click the device to view video



For audio cameras, please move mouse to the channel, an icon bar will show up, then click the speaker icon  to play audio.

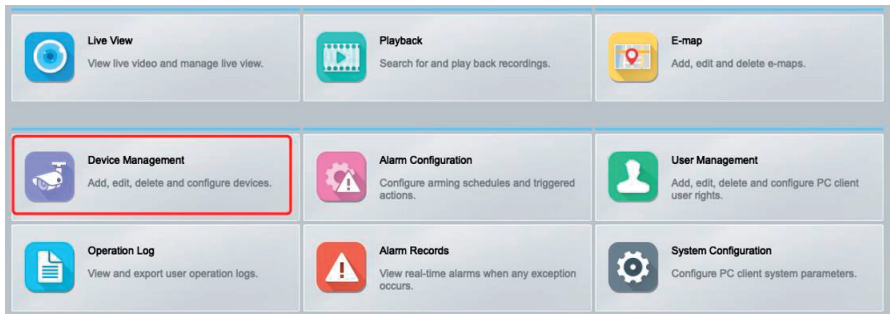


MAC PC: Manually add via serial number

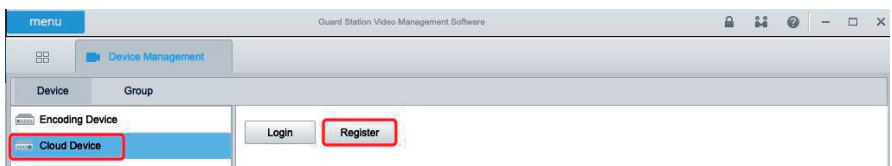
a. Launch Guard Station, login with default account. (User name: **admin** Password: **123456**)



b. Click **Device Management** to add device



c. Click **Cloud Device** and **Register** to register a cloud account (*If you've already registered an account on your mobile app **Guard Viewer**, please login with the account directly*).



d. Type in user name, password, email address and the verification code and click Sign up to sign up an account.

New User Sign Up

*Username: Set a user name for your account

*Password: Set a password for your account

*Confirm: Repeat the password

*Email: Type in your E-mail address and click Acquire to get a code

*Verification Code: Input the verification code you received

I agree [Service Agreement](#)

I agree to receive service information

e. Click **+Add Device** to add device

Star4Live Welcome eusupport ▾ Exit Help

Device List
Org List
+ Add Org
+ Add Device

root

My Cloud Devices 🗑️

Select	No.	Org	Device Name	Device Type	Device IP	Latest Online Time	Status	Share Device	Change Device	Retrieve Password	Access Device
No device. Click Add Device to add											

Shared Cloud Devices 🗑️

Select	No.	Org	Device Name	Device IP	Owner	Valid Until	Description	Status	Change Device	Access Device
No device. Click Add Device to add										

Sharing Records 🗑️

Select	No.	Device Name	Share To	Email	User Role	Valid Until	Description
No sharing records.							

f. Input the Register Code and set a name for your device. Click **Add** to add device.

*(How to get Register Code? - please right click on the monitor which is connected with your NVR system and choose **Menu-> Network-> Basic-> P2P** to get the register code)*

➤ Add Device

Register Code:

Device Name:

Org Name:

g. Go back to your PC client software **Guard Station** and login with the account you registered.

Cloud Login

Username:

Password:

Auto Login

[Apply for a new account](#) [Forgot Password?](#)

h. Click **Menu** on the left top and choose **Live View**

Guard Station Video Management Software

Cloud Account: support@.com [Refresh](#) [Switch Account](#) [Exit](#)

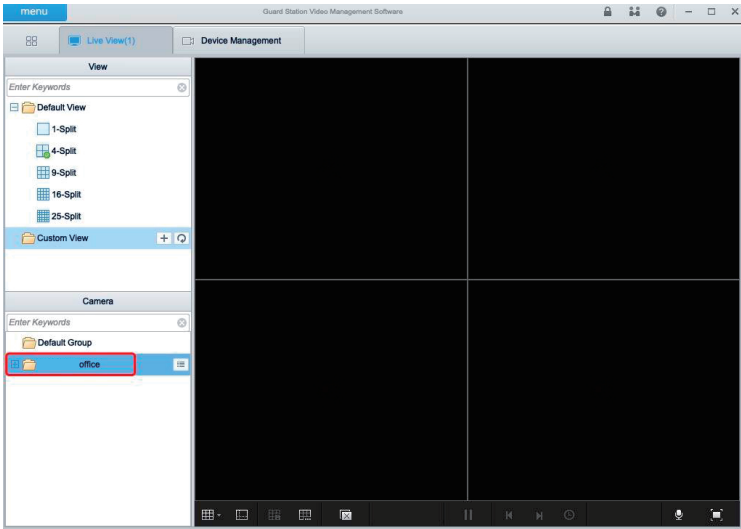
My Cloud Device(1) [Add](#) [Edit](#) [Delete](#) [Share](#) [Sharing Records](#)


Cloud Name	Local Name	Model	Device Configuratio	IP Address	Status
office	office	NVR		113.249.196.245	Online

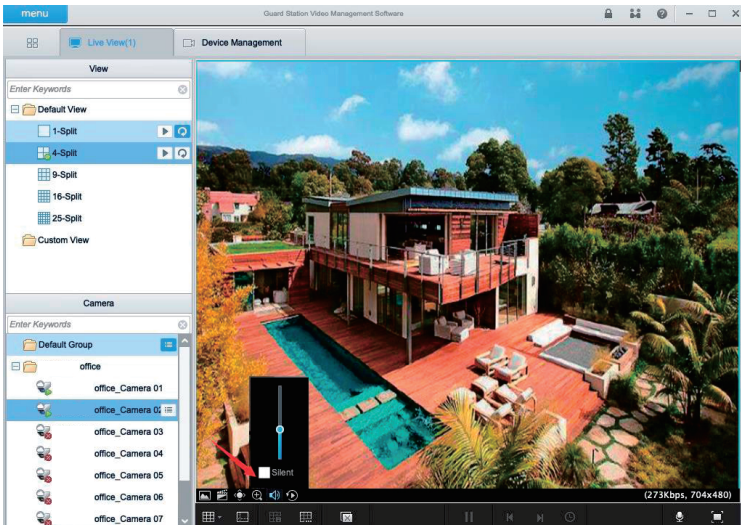
Shared Cloud Device(0) [Edit](#) [Cancel Sharing](#)

Device Name	Model	Device Configuratio	IP Address	Status	Owner	Val
-------------	-------	---------------------	------------	--------	-------	-----

i. Double click your device to view live video



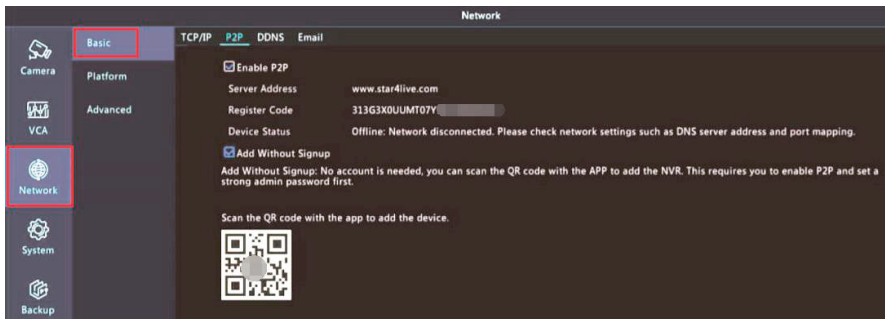
For audio cameras, please move mouse to the channel, an icon bar will show up, then click the speaker icon  and **uncheck Silent to play audio.**



5

Access System Using Internet Explorer

1. Find the **Register Code** of your device: Right click your mouse on the monitor -> **Menu-> Network-> P2P**;



2. Type in www.star4live.com in your IE browser bar;
3. Login with the account you registered on mobile app **Guard Viewer** or PC client software **Guard Station**. (If you didn't register an account before, please click **Sign up** and follow the **Step-c to Step-e on page 11** to register an account and add device)

Star4Live

Login Sign up Help



Log In

Username/Email:

Password:

Login
[Forgot password?](#)

4. Download web plugin, close your browser and install the web plugin;

Please click Download for the latest P2P service plug-in. Versions before 1.16.0001 will not be supported. To view your current plugin version, click Control Panel > Programs and Features > Star4Live_P2P. Please close your browser before installation and ignore anti-virus alerts.

Welcome ▼ [Exit](#) [Help](#)

Star4Live

Device List
Org List
+ Add Org
+ Add Device

root

My Cloud Devices

Select	No.	Org	Device Name	Device Type	Device IP	Latest Online Time	Status	Share Device	Change Device	Retrieve Password	Access Device
<input type="checkbox"/>	1	root	office	NVR	113.249.193.1	9/27/2019 5:15:13 PM	Online(NAT)	Share	Change	Retrieve	Access

all / inverse 1 in total | ◀▶ 1 / 1 ▶▶ per page | 10 ▼

5. Go back to www.star4live.com and login again. Click **Access** to go to the live view page.

Welcome Onvoto ▼ [Exit](#) [Help](#)

Star4Live

Device List
Org List
+ Add Org
+ Add Device

root

My Cloud Devices

Select	No.	Org	Device Name	Device Type	Device IP	Latest Online Time	Status	Share Device	Change Device	Retrieve Password	Access Device
<input type="checkbox"/>	1	root	office	NVR	113.249.193.1	9/27/2019 5:23:19 PM	Online (NAT)	Share	Change	Retrieve	Access

all / inverse 1 in total | ◀▶ 1 / 1 ▶▶ per page | 10 ▼

6. Download another web plugin and refresh the page.

Live View
Playback
Setup

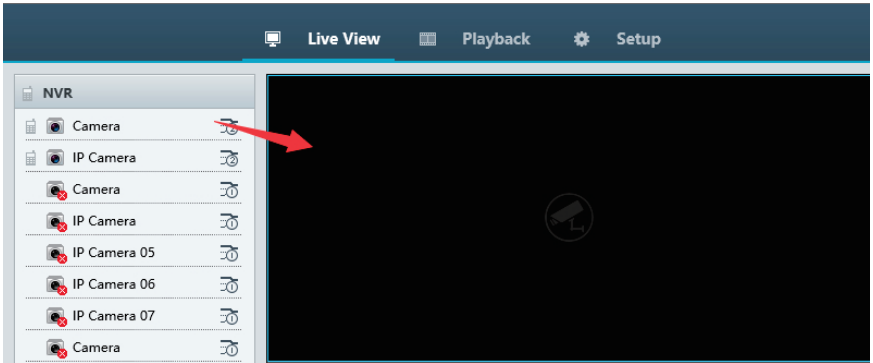
NVR

- Camera ▶
- IP Camera ▶
- Camera ▶
- IP Camera ▶
- IP Camera 05 ▶

💡 Please click here to download and install the latest plug-in. Close your browser before installation.

- 23 -

7. Drag your cameras one by one to the windows on the right side to view video



6

Recording Setup

please right click your mouse on the monitor which is connected with your NVR system and choose **Menu-> Storage-> Recording** to set up recording


a) Normal Recording (24*7 Full Time Recording + Motion Recording)

This is the default record mode. The system will record continuously. When you check the recording in playback page, it will mark the motion recordings in orange. In this mode you won't miss any moment.



b) Motion Recording

1. Click Motion on the right side, then press the left button of your mouse and drag your mouse to select time period.



Storage

Schedule

Select Camera: D1(IP Camera)

Enable Schedule

Pre-Record(sec): 10 | Post-Record(sec): 60

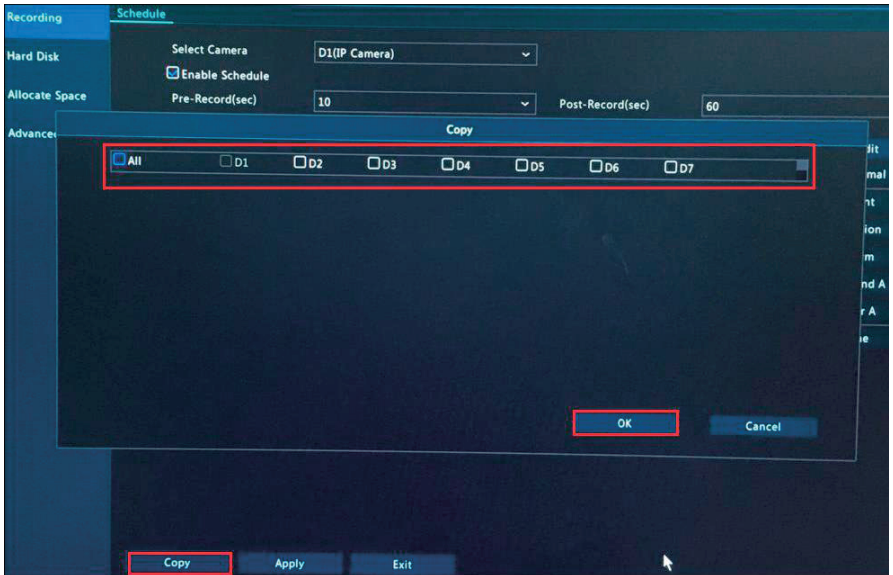
Press the left button of your mouse and drag your mouse to select time period

Legend:

- Normal
- Event
- Motion**
- Alarm
- M and A
- M or A
- None

(Note: Up to 8 periods are allowed for each day.)

2. Click **Copy** on the lower left and choose **All** and **OK** to copy settings to all the channels.



Recording | Schedule

Hard Disk

Allocate Space

Advanced

Select Camera: D1(IP Camera)

Enable Schedule

Pre-Record(sec): 10 | Post-Record(sec): 60

Copy

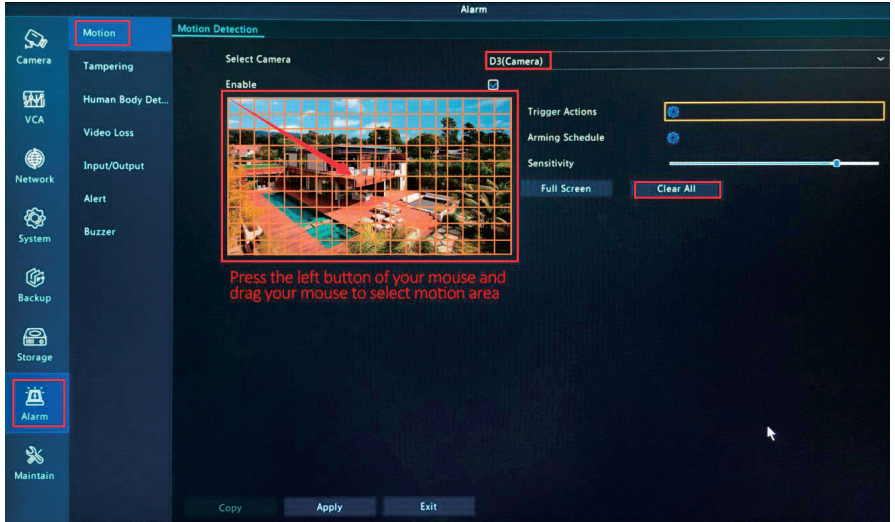
All | D1 | D2 | D3 | D4 | D5 | D6 | D7

OK | Cancel

Copy | Apply | Exit

Set Motion Area

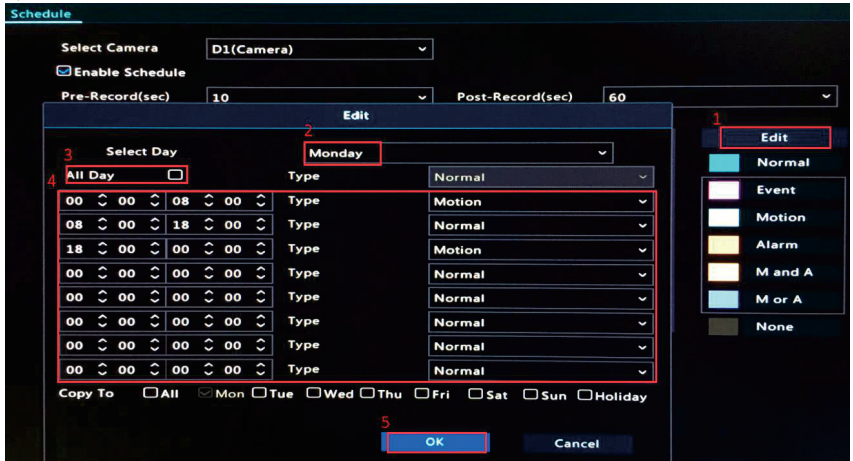
1. Please right click your mouse on the monitor and choose **Main Menu**→ **Alarm**→ **Motion**.
2. Select a camera and click **Clear All**, then press the left button of your mouse and drag your mouse on the image to select motion area.



3. Click **Apply** to save changes.

c) Scheduled Recording

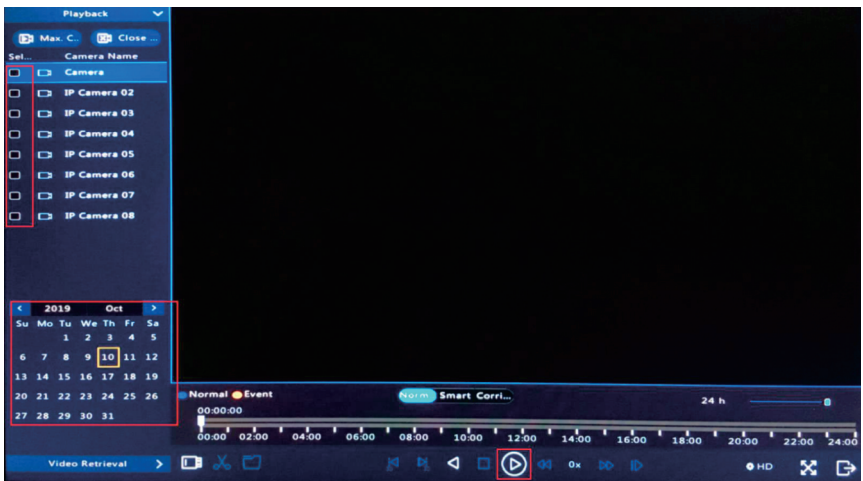
1. Click **Edit** on the right side.
2. Select a day.
3. Uncheck **All Day**
4. Manually set time period and choose record mode for each time period.
5. Click **OK** to save the changes.




7 Video Playback

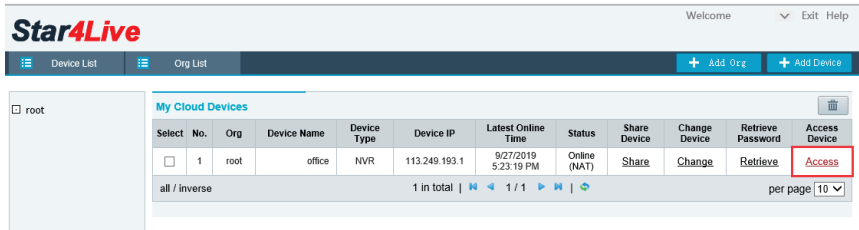
a) Playback on NVR

1. Right click your mouse on the monitor and choose **Playback**
2. Select camera and date on the left side.
3. Click the play icon to playback.

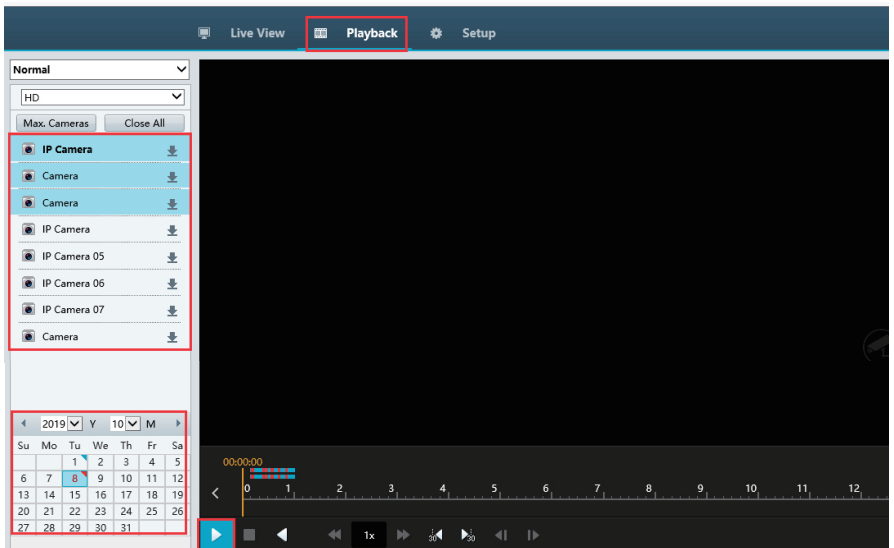


b) Playback via IE browser

1. Type in www.star4live.com in your IE browser bar and login with your account (If you didn't register an account before, please click **Sign up** and follow the **Step-c** to **Step-e** on **page 11** to register an account and add device).
2. Click on **Access** and go to **Playback** page, then select camera and date on the left side, click play icon  to playback.



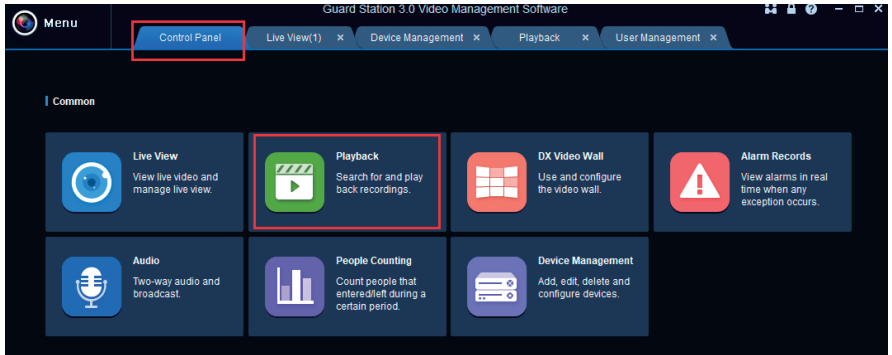
The screenshot shows the Star4Live web interface. At the top, there is a navigation bar with 'Welcome', 'Exit', and 'Help'. Below it, there are tabs for 'Device List' and 'Org List', along with '+ Add Org' and '+ Add Device' buttons. The main content area is titled 'My Cloud Devices' and contains a table with the following columns: Select, No., Org, Device Name, Device Type, Device IP, Latest Online Time, Status, Share Device, Change Device, Retrieve Password, and Access Device. The table has one row with the following data: Select (checkbox), No. (1), Org (root), Device Name (office), Device Type (NVR), Device IP (113.249.193.1), Latest Online Time (9/27/2019 5:23:19 PM), Status (Online (NAT)), Share Device (Share), Change Device (Change), Retrieve Password (Retrieve), and Access Device (Access). The 'Access' button is highlighted with a red box. Below the table, there is a pagination bar showing '1 in total', '1 / 1', and 'per page 10'.



The screenshot shows the Star4Live web interface in the 'Playback' mode. The top navigation bar has 'Live View', 'Playback', and 'Setup' tabs, with 'Playback' highlighted. On the left side, there is a sidebar with a 'Normal' dropdown, an 'HD' dropdown, and a 'Max. Cameras' button. Below these are several camera selection options, each with a play button icon. The 'IP Camera' option is highlighted with a red box. At the bottom left, there is a calendar for the month of September 2019, with the 8th highlighted. The main area shows a video player with a timeline from 0 to 12 minutes. The play button icon is highlighted with a red box.

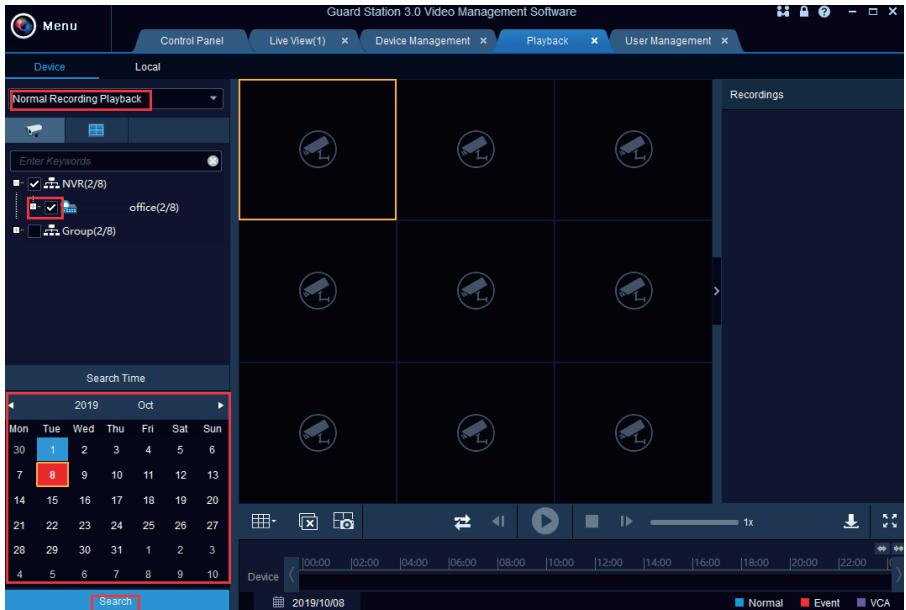
c) Playback via PC client software Guard Station

1. Open your PC client software, go to **Control Panel** and click **Playback**



2. Select Recording Playback mode (*default is Normal Recording Playback*).

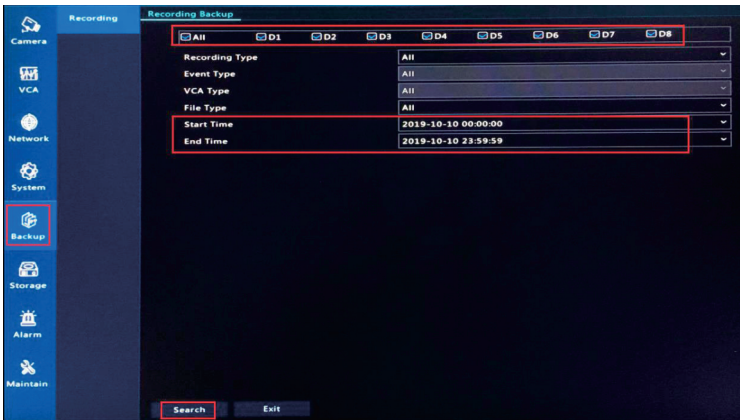
3. Check in your device and select date, click **Search** to playback.



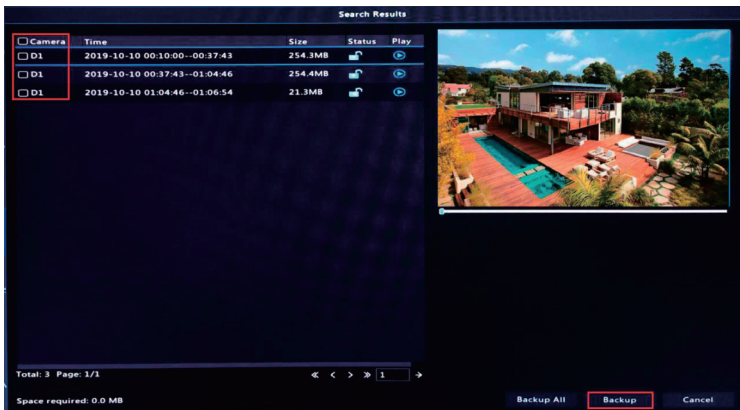
Attention: Please use **“PotPlayer”** for windows PC and **“VLC”** for MAC to play the video you back up from the NVR system.

a) Backup on NVR

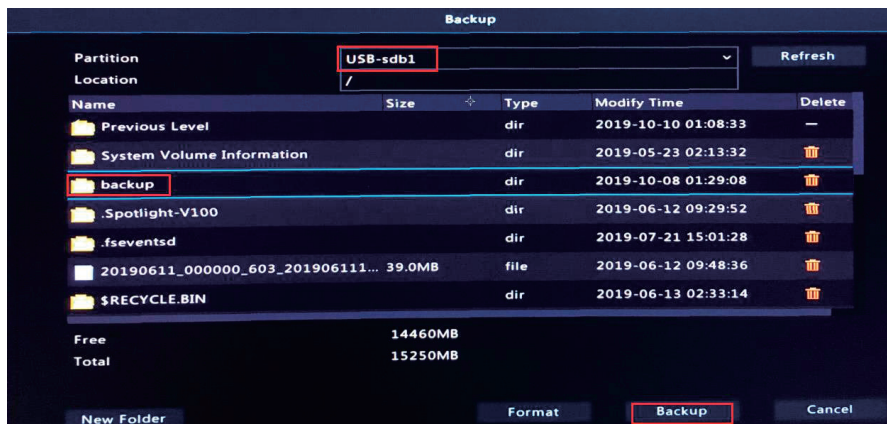
1. Insert a USB disk into the NVR USB port. Right click your mouse on the monitor and choose Main Menu-> **Backup**; Select camera, date and time, then click **Search**.



2. Then a window will pop up, click **Backup** to continue.



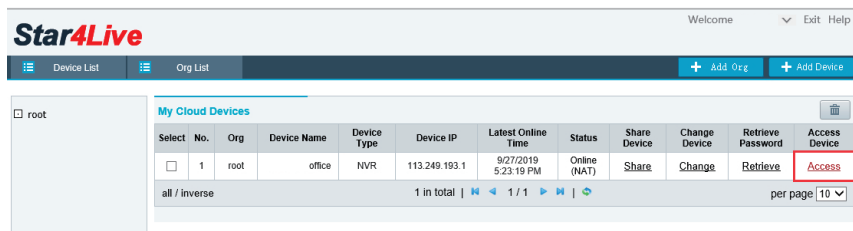
3. Choose USB disk, select a folder and click **Backup** to back up video.




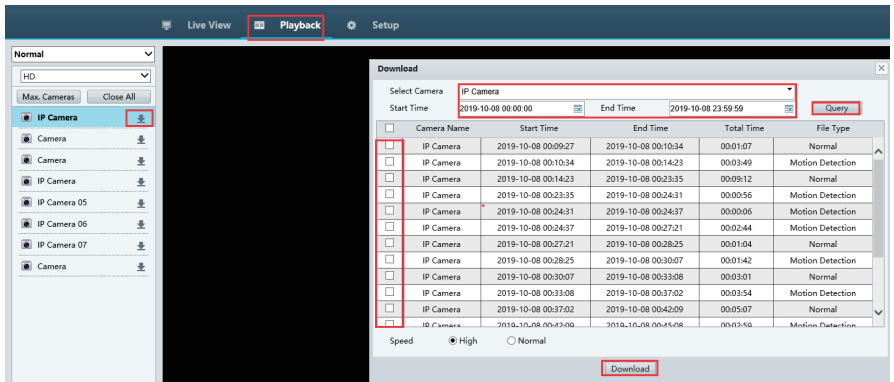
b) Backup via IE browser

1. Run Internet Explorer as administrator, type in www.star4live.com in your IE browser bar and login with your account (If you didn't register an account before, please click **Sign up** and follow the **Step-c** to **Step-e** on **page 11** to register an account and add device).

2. Click on **Access** and go to **Playback** page.

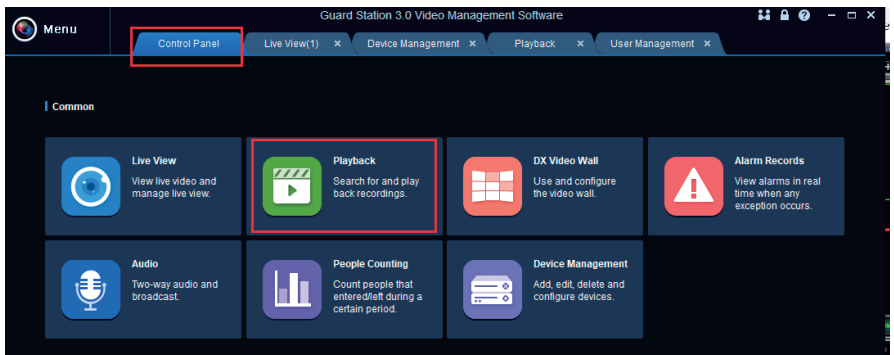


3. Click download icon  behind the camera and select camera, date and time. Then click **Query**. Check in the files you want to back up and click **Download** to back up video.

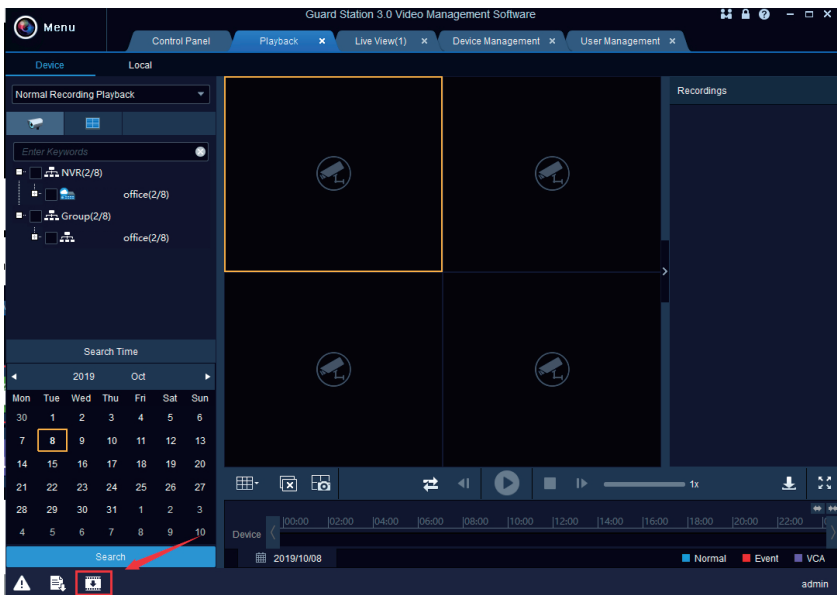


c) Backup via PC software Guard Station

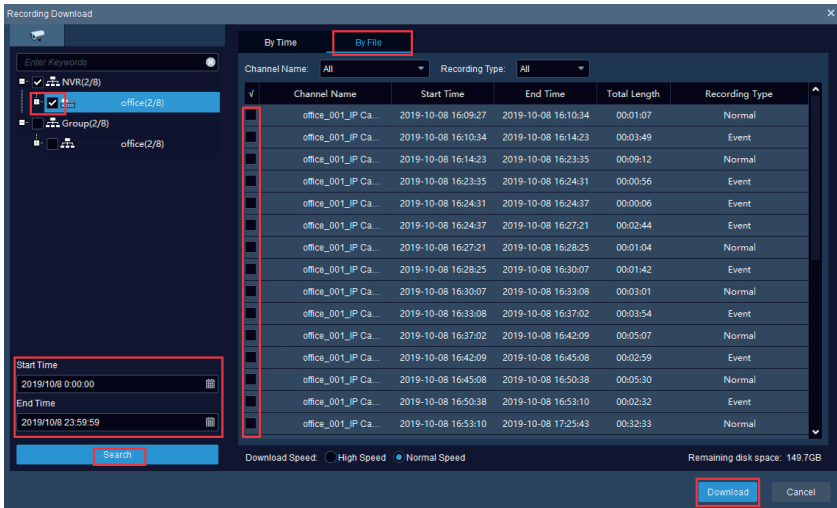
1. Open your PC client software, go to **Control Panel** and click **Playback**




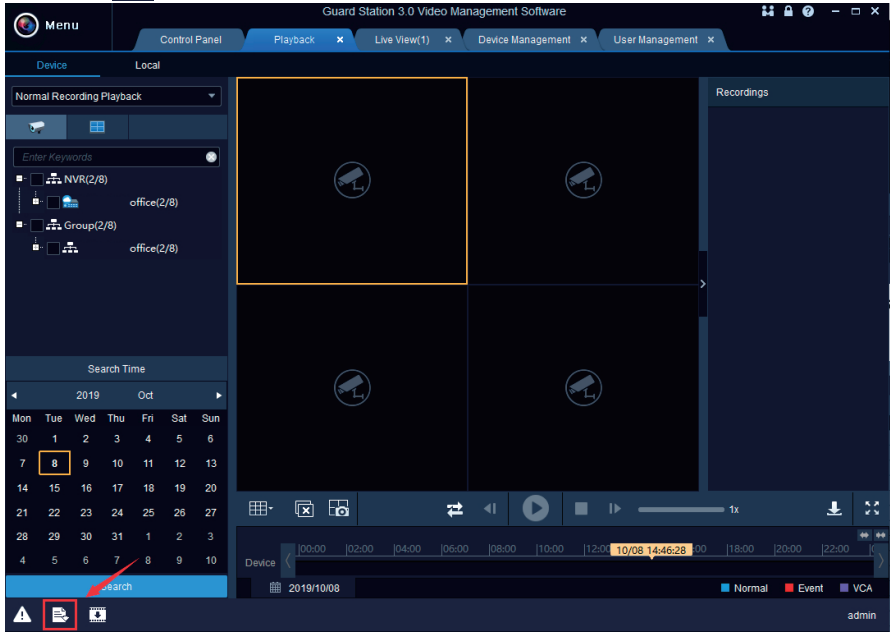
2. Click  on the lower left corner.



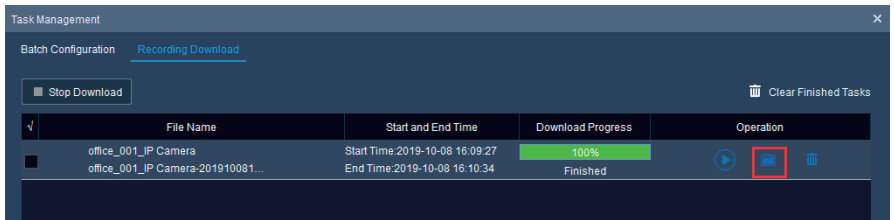
2. Click on **By File**, check in your device, select time and click on **Search**. Then select files and click **Download** to back up video.



4. Click on  on the lower left corner to check the downloading process.




5. Click on  to open the folder and find the files you downloaded.

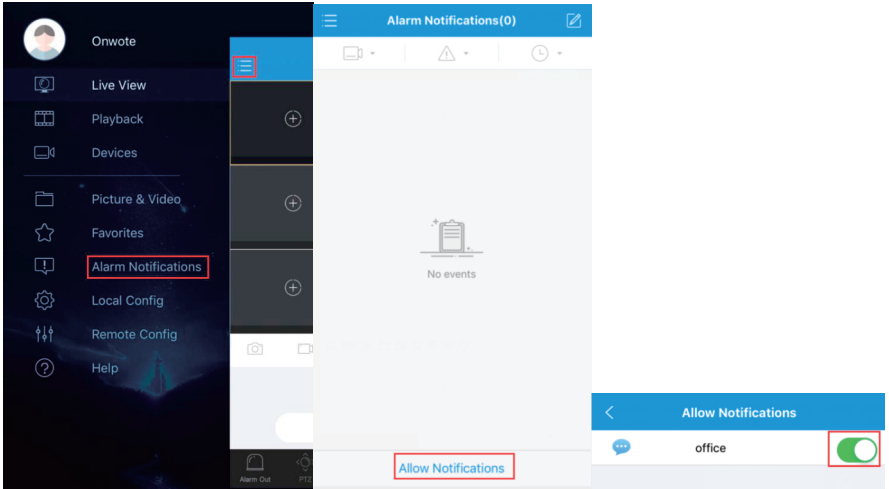


9

Mobile App & Email Notification

Mobile App alarm

1. Open mobile APP Guard Viewer, click  on the top left corner and choose **Alarm Notification**→**Allow Notification**, enable notification of your system.

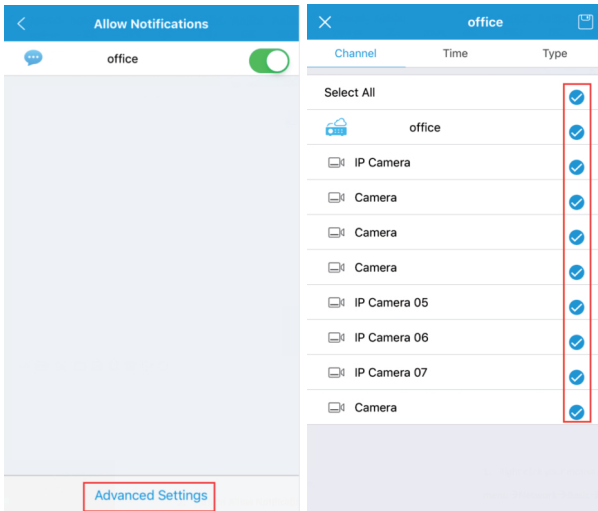


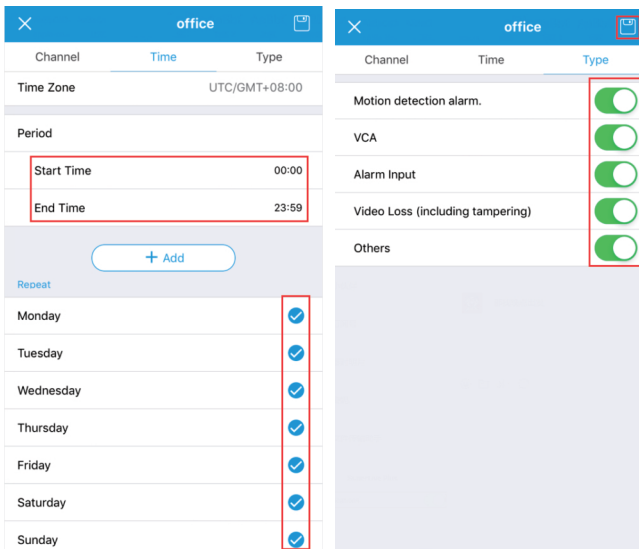
Set Alarm Schedule for App Alerts (default is 24*7 for all the cameras, all type of alerts)

Click on **Advanced Settings**→ **Channel** to select camera;

Click **Time** to set Start time & End time (click **+Add** to add more time period) and select day;

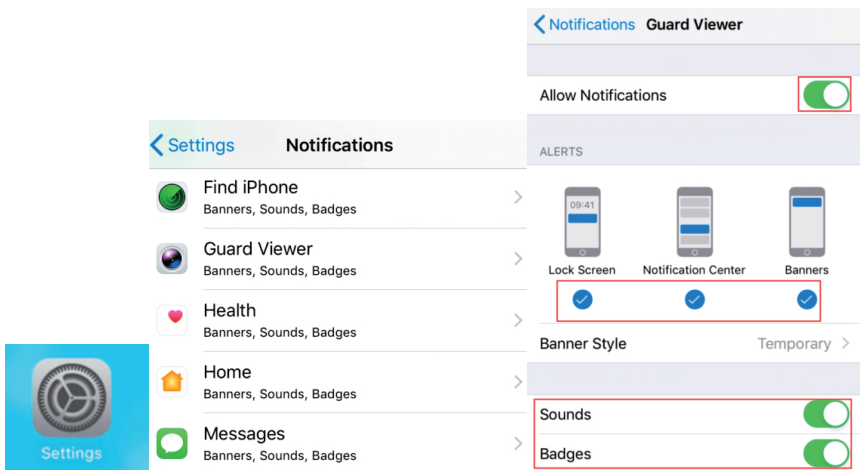
Click **Type** to select alarm type and click on  the top right corner to save the schedule.



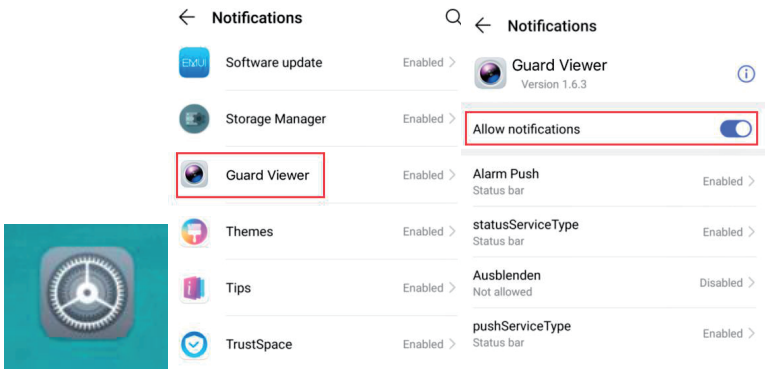


2. Turn on **Allow Notifications** in the setting of your mobile phone.

a. iPhone: **Settings-> Notifications-> Allow Notifications.**

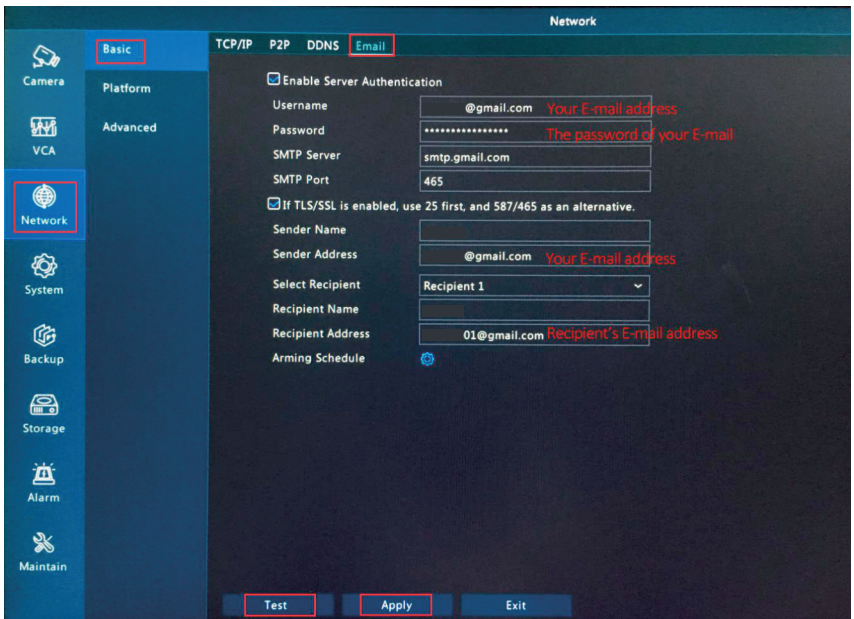


b. Android phone: **Settings-> Notifications-> Allow Notifications.**



E-mail Notification


1. Right click your mouse on the monitor which is connected with your NVR, choose **Main menu**→ **Network**→ **Basic**→ **Email**. Type in the information of your sender and recipient and click **Apply**.

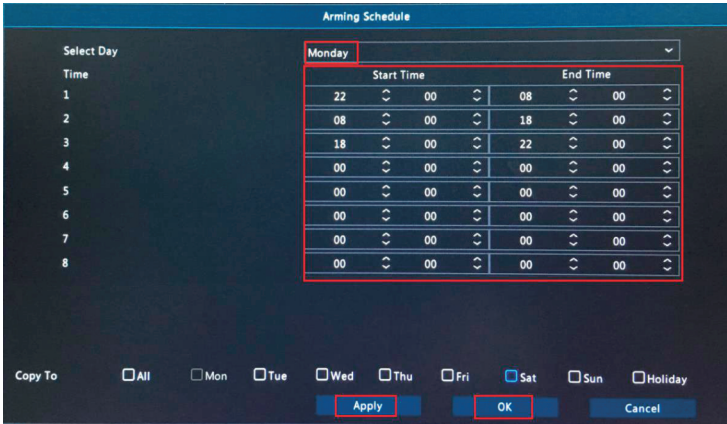


(The info on the picture above is just an example)

Click **Test** to verify the email settings. *(please check with your email supplier if you have troubles in email SMTP configuration)*

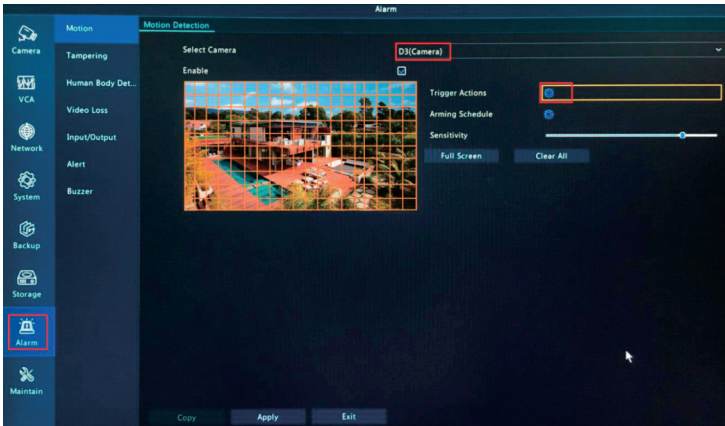
Set Alarm Schedule for Email Alert *(default is 24*7 full time)*

Click  behind Arming Schedule, select day, set time period and click Apply and OK to save schedule.

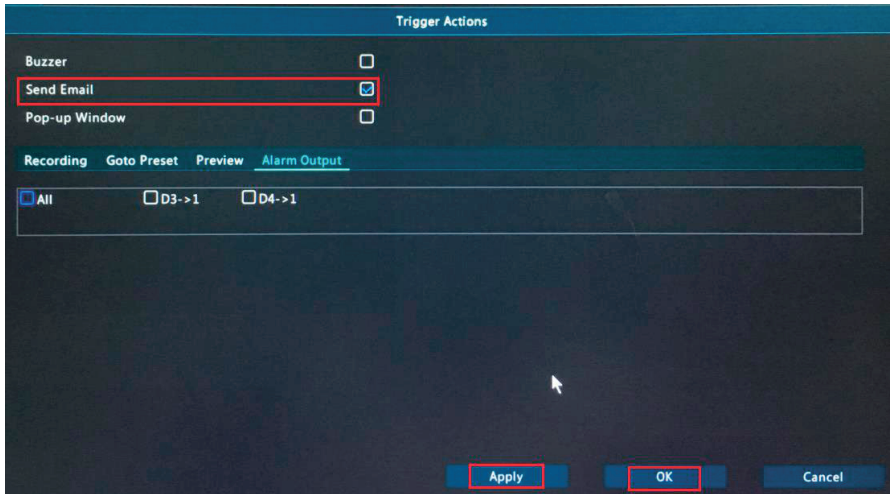


Check in day behind **Copy To** to copy schedule to other day.

2. Click **Alarm** → **Motion**, select camera and click  behind **Trigger Act**



2. Check in **Send Email** and click **Apply** and **OK**.

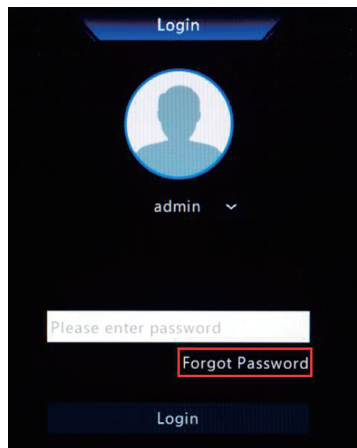


*Tips: You just enabled **Send Email** for the selected camera, please select other cameras and do the same steps to enable **Send Email** for other cameras.*

10

Reset Password

1. Click **Forget Password**



2. Please take a photo of the page and email it to to get security code to reset your password.

Retrieve Password

Serial No. 210235X1A53

Security Code

Please contact technical support for a Security Code.

To get more support or user manual please go to or email us at



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